



SNOWPRO™

CERTIFICATION

FAQS

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This booklet contains frequently asked questions about Snowflake’s Technical Certification, the SnowPro Certification. For specific information on each certification Snowflake offers, please visit <https://www.snowflake.com/certifications/>.

We’d like to thank you for being a part of the Snowflake Community. Without our customers and partners, Snowflake would not be the blizzard of innovation it is today in the data nation. We wish you the best on your journey to becoming a SnowPro!

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INCREASE YOUR PATH TO SUCCESS - SNOWPRO ASSETS

Download and use the SnowPro Core Study Guide

Study guide provides direct links to resources for topics covered on the exam. Located on Snowflake University. <https://snowflakeuniversity.mindtickler.com/login>

Watch courses on-demand

On-demand training covering Snowflake basic concepts. <https://training.snowflake.com/courses>

SnowPro Core Certification OnDemand Exam Preparation Course

Exam preparation course tailored to questions covered on the SnowPro Core Certification. Available through Snowflake's training portal <https://training.snowflake.com/courses>

Review SnowPro Core Sample Exam Questions

View questions from prior exams in a .pdf or assessment form on Snowflake University (available under 'Public Series'). <https://snowflakeuniversity.mindtickler.com/login>

Enroll in one of Snowflake's Instructor-led training courses

Instructor-led training will help you advance your Snowflake skills while you learn Snowflake best practices and complete hands-on labs.

Snowflake Fundamentals & Advanced Courses

To view the Snowflake Fundamentals & Advanced Courses schedule, visit <https://training.snowflake.com/>

Review Snowflake Documentation

Provides Snowflake overviews, tutorials and detailed references <https://docs.snowflake.net/manuals/index.html>

Register for Snowflake Webinars

Webinars are a great way to get up to speed on everything Snowflake. <https://www.snowflake.com/about/webinars/>

Utilize Snowflake Resources

One-stop shop for Snowflake publications, including case studies, articles, white papers and migration guides. <https://resources.snowflake.com/>

Visit the Snowflake Lodge Community

Engage in in-depth discussions about Snowflake. <https://community.snowflake.com/s/>

Most importantly, draw on your own experience! Schedule your exam and become a SnowPro!

REGISTERING FOR SNOWPRO CERTIFICATION EXAMS

Where do I register for the exam?

Step by step requirements for registering for a SnowPro Certification exam can be found [here](#).

How much does the exam cost and how many attempts do I get?

The SnowPro Core Certification cost is \$175 (per attempt). Each registration will require the full \$175 amount.

Each exam in the SnowPro Advanced Certification series is \$375 (per attempt). Each registration will require the full \$375 amount.

Am I allowed to access test aides during the exam?

No, test aides of any kind are prohibited. Your testing space must be free of resources including but not limited to external monitors, paper, writing instruments, notes, devices, wearables, food, and/or water. Please review the [Snowflake Certification Exam Terms & Conditions](#) for more information.

Online Proctoring or Test Center Onsite testing, which should I choose?

There is no content variation between the online and onsite exams. You can choose where to take the exam based on your personal preference.

The Online Proctoring environment allows you to take the exam from the location of your choice such as your home or office. You will use your own computer for the exam in a locked down browser. A proctor will monitor you via screen-sharing applications and your webcam (either internal or external camera). You must have the ability to install software in order for an online exam to launch.

Testing centers are facilities operated from our exam delivery vendor. A computer will be provided onsite at the testing center and staff will assist with your check-in process including storing your belongings.

Are there any discounts available for SnowPro Certification exams?

Snowflake offers bulk purchase discounts for voucher orders greater than 49+ exam vouchers. If you are interested, please email us at SnowProCertifications@snowflake.com with subject lines, “Bulk Purchase Discount Inquiry”.

What if I fail my exam?

If you do not pass an exam, do not give up, you can try again! If you do not pass an exam, you can take it again after 7 days. In this waiting period, we recommend you take that time to further your learning and education via on demand public Snowflake training and refresh on concepts where you may have struggled during the exam. You can find exam guides [here](#), don't forget to check out the listed SnowPro Tips.

Full payment is required each time you attempt the exam.

Is there a limit on how many times someone can fail a SnowPro Certification?

After three (3) attempts, we recommend that you attend one of the onsite Snowflake training courses. You will be eligible for a 10% discount for a course after three (3) failed exam attempts. For this offer, please email SnowProCertifications@snowflake.com with the subject line, "Inquiry for Onsite training after three failed attempts".

I have failed an exam; can I get more details on what I missed?

No. Individual questions and question results are not published or reviewed. Please review your exam score report for a topic breakdown to help you identify areas for continued growth.

Who do I contact if I run into an issue with registering, scheduling, or taking an exam online?

[Kryterion help](#) provides support for everything related to administration of your exam. You can find a testing center, verify the technical requirements for online proctored exams, and run a system check prior to launching an online proctored exam. You can contact support 24/7.

If you need immediate support, please contact Kryterion's Online Support Team with technical issues via their [webform](#).

You can also find more support information from Kryterion [here](#).

RESCHEDULE POLICY

Can I reschedule my exam if I cannot make my scheduled appointment?

If you need to make any changes to your scheduled exam, please log into your [Webassessor account](#) and click Reschedule or Cancellation next to your scheduled exam.

For onsite exams scheduled at a Kryterion testing center, cancellations or rescheduled must be made 72 hours prior to the scheduled exam time. If you are in this 72 hour timeframe a late rescheduling or cancellation fee will be applied.

For online proctored exams taken remotely, late rescheduling or cancellation fee will be applied if you are trying to update the registration within 24 hours of your scheduled start time.

What happens if I do not show up for my scheduled exam time?

If you fail to show-up or reschedule your appointment you will forfeit your exam fee and/or applicable voucher. In cases where an emergency situation has occurred (medical or a death) please contact Snowflake at SnowProCertifications@snowflake.com. Please use the subject line: “SnowPro Core Missed Exam – Emergency.” Each case must have appropriate documentation and may result in a voucher or applicable discount to reschedule.

PREPARATION FOR SNOWPRO CERTIFICATIONS

Is there a Sample Exam available?

To find Sample Exam Questions, navigate to Snowflake University (<https://snowflakeuniversity.mindtickle.com/login>) . The Sample Exam Questions are available under ‘Public Series’.

These questions represent questions from prior exams and are indicative of the question format. The scope and content of future exams will evolve, and these questions may not reflect updated topics or the level of detail called upon for future exams and are provided for informational purposes only. Successfully answering these questions is not indicative of your ability to pass the actual certification exam.

I'm thinking about taking one of the Snowflake offered instructor led training courses. Where can I find additional information about Snowflake Instructor Led Courses?

All Snowflake Instructor Led courses can be found on <https://training.snowflake.com/schedule>.

If you are planning to take the SnowPro Core Certification, we recommend taking the Snowflake Fundamentals Course.

If you are planning to take the SnowPro Advanced, Architect Certification, we recommend the Snowflake Advanced Course.

If you are planning to take the SnowPro Advanced, Data Engineer Certification, we recommend the Snowflake Data Engineer Course.

Is training required in order to attempt the SnowPro Certifications?

We recommend that Customers and Partners attend the Snowflake Instructor Led courses as a part of their studying for the exam, but it is not a prerequisite.

Snowflake Instructor Led Courses can be found on <https://training.snowflake.com/schedule>.

Are there any On Demand courses available for SnowPro Certifications?

Check out the exam preparation course tailored to questions covered on the SnowPro Core Certification. Available through Snowflake's training portal <https://training.snowflake.com/courses>

SNOWPRO DIGITAL CERTIFICATION

When will I be receiving digital proof that I have passed the Snowflake Certification Exam?

We have partnered with Credly to translate the learning outcomes you've demonstrated into a badge. The technology Credly uses is based on the Open Badge Standards maintained by IMS Global. This enables you to manage, share and verify your competencies digitally. Your badge will be issued and managed through Credly's Platform and sent to you via email.

How will I know if I've earned a badge?

You will receive an email notification within a few hours from passing the exam with instructions for claiming your badge and setting up your account.

How do I verify my Certification?

Digital Certification badges are issued by Credly, to verify your certification, click on your badge link and click the 'verify' button on the top right.

How do I opt in or opt out of the Certification Verification Portal?

You will receive your digital badge via email and you will choose whether or not to share your SnowPro Certification badges. You can easily configure your privacy settings in the Credly platform.

What is an open badge?

Open badges are web-enabled versions of a credential, certification or learning outcome which can be verified in real-time, online.

Is there a fee to use the Credly platform?

No. This is a service we provide to you, at no cost.

What's to keep someone else from copying my badge and using it?

While badges are simply digital image files, they are uniquely linked to data hosted on the Credly platform. This link to verified data makes them more reliable and secure than a paper-based certificate. It also eliminates the possibility of anyone claiming your credential and your associated identity.

Where and how can I share my badge through Credly?

You can share your badge directly from the Credly platform to LinkedIn, Twitter and Facebook; over email; embedded in a website or in your email signature. You can download your badge and link it anywhere online.

Can I export badges issued through Credly to other badge-storing platforms?

Yes. Your downloaded badge contains Open Badge Infrastructure (OBI) compliant metadata embedded into the image. This allows you to store your badge on other OBI-compliant badge sites, such as the Mozilla backpack.

Can I import badges issued from other platforms into Credly?

Not at this time.

Where can I receive a certificate form of my digital Certification?

For a certificate version of the exam, you can follow Credly's instructions here:

<https://support.credly.com/hc/en-us/articles/360041542052-Video-Can-I-Print-my-Badge->

I have a question about the Credly platform. Where can I find support?

You can find answers to frequently asked questions [here](#).

