

Snowflake Inc. Certification Exam Terms and Conditions

By taking the Snowflake exam (the “Exam”), accessing the materials and/or clicking to accept these terms, you agree to comply with the Snowflake Certification Exam Terms and Conditions (“Agreement”). You are not eligible for any Snowflake certification until you successfully pass the applicable exam(s) and comply with the terms of this Agreement and any specific certification requirements. The Exam and all content related to the Exam is the confidential and proprietary information of Snowflake (“Confidential Information”) and you may neither disclose, copy or publish any such Confidential Information nor use any Confidential Information for any purpose unrelated to the Exam. This obligation continues even after the Exam has concluded. Snowflake reserves the right to take any action it deems appropriate should examinees violate any provision of this Agreement.

Personal Information and Personal Data: As part of the Exam process, you must provide personal information and personal data (“Personal Information”) as a condition of taking the Exam. This Personal Information may be collected during registration, via the Exam, and/or when interacting with various web pages related to the Exam. This information will be used to facilitate and process the Exam and to determine whether a credential can be issued. You acknowledge and agree that your Personal Information may be shared with Snowflake, vendors associated with the Exam, with your employer, with the entity paying for Your participation in the Program, and/or with any entity to which you provide services. Your Personal information may also be accessed by entities facilitating and administering the Exam (which includes processing your credential, exam scheduling, exam delivery and fee processing). All information shared with Snowflake will be treated by Snowflake in accordance with Snowflake’s [Privacy Notice \(https://www.snowflake.com/privacy-policy/\)](https://www.snowflake.com/privacy-policy/).

In working with Snowflake business partners and customers, or upon request by a third party to verify your credential, including Snowflake's partners, your employer, and/or entities to whom you are providing services, you agree that Snowflake may disclose information about your credentialing and hereby authorize Snowflake to disclose credentialing information to such third parties. This includes which Exams you have registered for, your credential(s) and information regarding associated Exam results. If Snowflake decides to revoke your credential for any reason, you agree Snowflake may notify those third parties, including Snowflake's partners, your employer, or the entity to which you are providing services, and may respond to any inquiry regarding such revocation or any other change to your credential status with Snowflake.

Eligibility: Examinees must be at least 18 years of age and must register under their full legal name. Valid ID is required to sit for the certification exam. If the examinee fails the certification exam, they must wait at least 7 days before registering for another attempt at certification. If an examinee fails an exam three times, they must attend and complete the Snowflake Bootcamp before registering for another attempt at certification.

Code of Conduct: Examinee will comply with all rules and regulations applicable to registration, administration, scoring and reporting of the Exam pursuant to these terms and any additional terms provided by any Exam provider, including, without limitation, fully and truthfully cooperating with any investigation into testing irregularities. In addition, Examinee agrees you will not:

- (a) assist or accept assistance from others;
- (b) create more than one profile for any purpose;

- (c) possess, access, or use unauthorized materials related to the Exam;
- (d) falsify your identity or identification documents, or misuse or share any testing identification number, username, or other credentials that have been provided to you;
- (e) claim exam results or any certification that you did not validly obtain;
- (f) disclose the content of, or answers to any of the Exam questions or materials;
- (g) act in an unprofessional manner while taking the Exam;
- (h) use or otherwise reference any devices (including mobile devices/phones), materials or programs during an Exam that could be used to violate the validity or results of an Exam results (such as additional monitors and remote desktop or screen sharing software).

If Snowflake determines that Examinee has violated the Code of Conduct noted herein, then Snowflake may take the following actions:

- Forfeiture of any fees paid related to the Exam;
- Examinee may be barred from taking future Exams;
- Removal of prior Snowflake certifications;

Rescheduling and Cancellation Policy: If an Examinee cannot take an exam they have previously scheduled for any reason, they must notify the test center and reschedule at least 72 hours prior to the scheduled exam date or they will forfeit the exam fee. Information on rescheduling and cancellation can be found at <https://www.kryteriononline.com/test-taker/testing-center-support>. Examinees will not be refunded any portion of their exam fee, or any portion of the value of a coupon or voucher, if they do not reschedule before the stated deadline or if they miss their exam date.

On Test Day: The start times that you see here are based on the time zone associated with the profile you created when you set up your account. Be sure to select the appropriate time (AM/PM). FOR ONLINE proctored exams: an external (cable attached) web camera or internal (built-in) web camera is required.

For onsite proctored exams, please arrive at least to 15 minutes early and provide the proctor with the Test Taker Authorization Code.

Identification Requirements: You must bring your Test Taker Authorization Code or the proctor will not be able to load your exam. You will be required to provide the Exam Proctor two (2) forms of identification, one of which must be a Government issued photo ID. Secondary identification could be a credit card, bank debit card, employee identification card. In the United States a Social Security card is “not” an acceptable form of identification.